



With Compliments

HOUANG 1

logo in white.

F.A.Q for SPEARING EVENTS PARTNER REWARDS MOVIE CARD:

1. What is a SPEARING EVENTS PARTNER REWARDS MOVIE CARD?

It is a prepaid rewards card which allows you to 01 movie ticket with unlimited soft drinks in 01 given paper cup at Premium Lounge and 01 Fun Sized popcorn (salted, sweet or mixed flavours) at Eaglewings Cinematics.

2. Where can the SPEARING EVENTS PARTNER REWARDS MOVIE CARD be used?

The card is only valid for use at Eaglewings Cinematics cinema box office in Singapore. Card is valid for use for 06 months upon date of issue.

3. Does the SPEARING EVENTS PARTNER REWARDS MOVIE CARD have an expiration date?

Yes. The card has a validity period of 06 months from the date of issue for one-time usage. After the card has expired, it is no longer valid. All transaction will be declined.

4. Can the SPEARING EVENTS PARTNER REWARDS MOVIE CARD be used for online purchases of movie ticket over the Eaglewings Cinematic website?

No, it cannot be used for purchase of movie tickets over the internet. 5. What happens if I would like to purchase more candy bar snacks at the Candy Bar, or any other F&B items over the counter, do I need to purchase another SPEARING EVENTS PARTNER REWARDS MOVIE CARD?

No. the card is not for sales to individuals. You can top up the purchase with cash/credit card payment when making purchase only at the Box Office Counter and Candy Bar.

6. Is the SPEARING EVENTS PARTNER REWARDS MOVIE CARD transferable?

Yes, SPEARING EVENTS PARTNER REWARDS MOVIE CARD is transferable.

7. What happens if my SPEARING EVENTS PARTNER REWARDS MOVIE CARD is lost or stolen?

Will there be any replacement? There will be no replacement for any lost or damaged card.

8. Do I enjoy priority seat selection if I own a SPEARING EVENTS PARTNER REWARDS MOVIE CARD?

No, the SPEARING EVENTS PARTNER REWARDS MOVIE CARD does not guarantee priority seating selection and ticket availability.

9. Is the SPEARING EVENTS PARTNER REWARDS MOVIE CARD linked to any loyalty or other incentive programs?

No, the spearing events partner rewards movie card is a standalone privilege card.

10. Can I refund for cash on the SPEARING EVENTS PARTNER REWARDS MOVIE CARD?

No refund will be entertained for the SPEARING EVENTS PARTNER REWARDS MOVIE CARD.

Usage of the SPEARING EVENTS PARTNER REWARDS MOVIE CARD is in accordance to the Terms of Service under Eaglewings Cinematic <https://www.eaglewingscinematics.com.sg/ITCDN/Themes/Eaglewings/Custom/browsing/TermsOfService.html>